



The Everett, LLC
1269 Everett Road
Eagle River, Wisconsin 54215
715-891-4111
Email: theeverettresort@gmail.com
Website: theeverett.net

FREQUENTLY ASKED QUESTIONS

1. HOW OLD DO I HAVE TO BE TO RESERVE AND RENT A VACATION RENTAL AT THE EVERETT?
The Everett requires that you be at least twenty-five (25) years of age to rent any of its vacation rental properties. At check-in you will be required to provide proper legal identification.

2. DOES THE EVERETT REQUIRE A MINIMUM STAY?

Yes. Generally, The Everett requires a 2-Day Minimum Stay. On Memorial Day Weekend and Labor Day Weekend, there is a 3-Day Minimum Stay. "Peak Season", requires a 7-Day Minimum Stay with Check-In and Check-Out on Fridays ONLY!

(Peak Season generally begins the 2nd Friday of June and ends the last Friday in August.)

If you are having any difficulty booking Online, it may be due to a minimum stay requirement that is inconsistent with the length of stay you are requesting. If you are having difficulty booking a reservation or you have questions, please don't hesitate to contact The Everett directly by phone at: (715) 891-4111, or by email at: theeverettresort@gmail.com, we are happy to answer any questions you may have.

3. WHAT ARE CHECK-IN AND CHECK-OUT TIMES? CAN WE REQUEST AN EARLIER ARRIVAL TIME OR LATER CHECK-OUT?

Check in and Check out times are standard throughout the year!

Check-In: 3:00 p.m.

Check-Out: 9:00 a.m.

During "Peak Season", Check-In and Check-Out times are strictly enforced. Unfortunately, we can make no exceptions. Ensuring that our vacation rentals are thoroughly cleaned and properly prepared for guests, is The Everett's top priority. As our Housecleaning Service is under extremely tight schedules that must be maintained and adhered to, we are simply unable to make any exceptions during "Peak Season! Your understanding is greatly appreciated!

4. *HOW DO I CHECK-IN? DO I NEED TO SIGN ANYTHING?*

Pre-Check-In is done by email, in advance of your stay!

4 weeks prior to a guest's scheduled stay, guest will receive an email packet of information with the following "Check-In" documents.

"Credit Card Authorization Form" which must be completed, signed returned to The Everett. As our policy requires payment of the Final Deposit (the remaining balance of the rental accommodations" be paid 120 days prior to your scheduled stay, any balance that may remain unpaid will be charged to your credit card via the credit card authorization.

"Pet Release", to be completed, signed, and returned to The Everett if you will be lodging a pet with you during your stay.

Additional information in the packet will include a photo identifying the location of all buildings; a "Keycode" and the location of the Lockbox that contains the keys to your rental; Resort Rules & Policies; a Pet Release, if you are lodging a pet with you during your stay; and a checklist of suggested items to pack; FAQ's with information and links for local attractions, where you can obtain a fishing license etc.

Upon Guest's Arrival the 1st day of their scheduled stay.

Guest may upon arrival, proceed directly to their vacation rental cottage or cabin unload their belongings and get settled in.

Guests who have reserved and rented watercraft will be provided personal instructions for watercraft operating policies and procedures upon their arrival at the resort.

5. *HOW DO I CHECK-OUT? DO I NEED TO DO ANYTHING BEFORE I LEAVE?*

Guests must remove all food and groceries from refrigerators and kitchen cabinets.

Guests must dispose of all trash and recyclables in the waste dumpster which is located at the entrance to the property; and

Guests should leave the key to the vacation rental on the counter-top in the kitchen.

6. *CAN I RENT THE EVERETT SUNROOM FOR MY WEDDING/RECEPTION?*

Yes, The Everett is a popular location for weddings, receptions, corporate events, or any other type of special event or gathering.

Weddings may only be held on Weekends and only during the months of June, September, and October unless special permission is obtained otherwise.

All Special Events must be scheduled with The Everett's Events Coordinator and are subject to a

“Venue Fee”. Additional charges, restrictions and contractual obligations may apply. Contact The Everett's Special Event Coordinator, Natalie by phone at: (715) 891-4111 or by email at: theeverettresort@gmail.com, or go to The Everett's website at theeverett.net go to the Special Events tab on the main menu and fill out the contact us box.

Exclusive Special Events are different from non-exclusive celebrations.

7. WHERE CAN I LAUNCH MY BOAT/PARK MY TRAILER DURING WHILE AT THE EVERETT?

The Everett does not have a private boat launch on the property however, there are a couple of boat launches on Catfish Lake that are less than 5 minutes from The Everett.

“Boat Sport Marina” is located on Highway 70, on the opposite side of the bridge you drive over right before you get to Everett Road. The Launch Fee is \$5 .00. There is another boat launch located at 4109 Braywood Lane. There No Launch Fee is charged for this launch.

Once you get your boat launch it is less than a 5-minute boat ride to The Everett.

Guests staying at The Everett resort are exclusively permitted to dock their boats over night at any one of The Everett's 5 private piers. The boat slips at The Everett's piers are large enough to dock up to a 23" Pontoon Boat

All boats trailers when not in use, must be parked in The Everett's “Overflow” Parking Lot located on the East Side of Everett Road.

The Everett is not responsible for property damage to boats due to theft or vandalism or other boats.

8. IF I DON'T HAVE A BOAT OR DON'T WANT TO BRING MINE, CAN I RENT A BOAT TO USE DURING MY STAY AT THE EVERETT?

Pontoon boats and paddles boards are available for rental on a first come, first serve basis from St. Germaine Boat Rental, LLC, which operates independently upon The Everett resort property. Securing watercraft reservations at the same time you book your stay is strongly suggested as

inventory is limited and is rented on a first come first serve basis. All individuals wishing to rent watercraft from St. Germain Boat Rental, LLC must provide legal and proper identification and execute the necessary contract and release forms required.

Contact St. Germain Boat Rental at (920) 639-3590.

Boat Trailers may not be parked in The Everett's Main Parking Lot. All Boat Trailers not in use or properly docked at the piers, must be parked in the Everett's Overflow Parking Lot located on the east side of Everett Road and only in the areas of the lot designated as Boat Trailer Parking.

9. *IF I DON'T ALREADY HAVE A FISHING LICENSE, WHERE CAN I GET ONE?*

There are many locations where you can purchase a fishing license in the area. The location closest to The Everett is:

Guides Choice Pro Shop

4315 E Wall St, Eagle River, WI 54521

(715) 477-2248

Monday Closed

Tuesday through Saturday (8:00 a.m. – 5:00 p.m.)

Sunday (8:00 a.m. – 5:00 p.m.)

10. *ARE THE EVERETT'S VACATION RENTAL BUILDINGS AIR CONDITIONED?*

Yes, all vacation rental buildings at The Everett are equipped with either central air or other type of air conditioning unit. The Everett requests that guests please keep doors and windows closed when air-conditioning is being used.

Descriptions of each building's amenities are available on The Everett's website under the "Our Collection" Tab on the Home Page Main Menu.

11. *IS BEDDING, LINENS & PILLOWS PROVIDED BY THE EVERETT?*

Yes, Beds are beautifully prepared for your arrival. All Bedding, linens and pillows are provided by The Everett for each bed located in each unit.

Each bed is prepared with a blanket at the bottom of the bed, but guests may want to bring extra blankets in months when the weather is cooler.

12. *DOES THE EVERETT PROVIDE TOWELS?*

No, The Everett does not provide towels. Guests must bring kitchen, hand, face, and bath towels as well as beach towels especially if you plan to boat or spend time at the private beach.

13. *ARE PAPER PRODUCTS OR DAILY CLEANING SUPPLIES PROVIDED BY THE EVERETT?*

Guests are responsible for bringing all their own paper products (paper towels, paper plates, napkins, bathroom tissue, Kleenex tissues, etc.). Upon your arrival, kitchens and bathrooms will be equipped with a starter supply of paper products so be sure to put paper products of all kinds on your list of things to pack or to pick up in Eagle River once you arrive.

Guests are responsible for bringing their own daily cleaning supplies (dish soap, dishwasher soap, counter-cleaner, sponges, etc.)

14. **ARE PERSONAL TOILETRIES PROVIDED BY THE EVERETT?**

Guests are responsible for bringing their own personal toiletries (hand soap, shower gel, shampoo, conditioner, body lotion, toothbrushes, razors, hair dryers, etc.).

15. WHAT KITCHEN ITEMS AND SMALL APPLIANCES ARE PROVIDED BY THE EVERETT?

See each individual building description for a full description of kitchen appliances. Kitchen items such as a crock pot, cookware, dinnerware, glassware, kitchen knives and various kitchen utensils are also provided but vary as so the size of the kitchens in each rental unit.

16. DOES THE EVERETT PROVIDE DAILY CLEANING SERVICE?

No. The Everett buildings are thoroughly cleaned and prepared for occupancy before each guest stay however, daily bed making, and cleaning services are not provided by The Everett. Guest must ensure that all food is removed from refrigerator and kitchen cabinets and that all garbage has been disposed of in the waste dumpsters located at the entrance of The Everett property prior to leaving the rental at the end of their scheduled stay

17. ARE WASHERS AND DRYERS AVAILABLE IN EACH OF THE EVERETT'S RENTAL BUILDINGS?

No, The Everett "Lodge" is the only vacation rental equipped with a washer and dryer. Laundry facilities are available in Eagle River about 5 minutes from The Everett resort.

18. DOES THE EVERETT PROVIDE TV SERVICE AND WIFI?

Yes. Satellite tv and wireless internet services are available in each vacation rental and throughout the entire resort property. Satellite tv packages provide plenty of viewing channels and exceptional signal service however, The Everett cannot be responsible for the quality of service, breaks or outages, poor reception, content, lack of content, speed or lack of internet connectivity in the event of occurrence.

19. DO WE NEED TO BRING OUR OWN GRILLS?

No, the Everett has an outdoor covered grill area that overlooks The Everett's private beach. There is a charcoal grill available there for use by all guests on a first come, first serve basis. Additional charcoal grills can be found situated about the resort property on a first come, first serve basis as well and are located in low risk areas. Grills may not be moved or relocated to other areas unless moved to other low risk areas.

The Everett does not provide charcoal so guests can either bring charcoal from home or it can be purchased in Eagle River at Trig's grocery in a variety of sizes as well as other retail locations.

20. IS THE EVERETT "PET-FRIENDLY"?

Yes! Some restrictions apply.

There is no fee to guests for lodging their pet in their designated rental cottage or cabin. The Everett loves pets but limits pets to "Domesticated Dogs" only. Guest is required to sign and return the "Pet Release" which will be in the Check-In Packet emailed to each guest 4 weeks prior to guest's scheduled stay. If you wish to review the Pet Waiver earlier, you can find it located under the "INFO DOC'S" Tab on the Main Menu of The Everett's website, theeverett.net.

21. DOES THE EVERETT HAVE A PRIVATE BEACH?

Yes, The Everett property has its own private sand beach. The Everett Beach is not monitored by lifeguards and therefore always requires adult supervision for children under the age of 12. All children under the age of 12 always require supervision by a responsible adult especially, when children are playing or swimming at the beach or near the water.

22. DOES THE EVERETT ALLOW CAMPFIRES?

Fires are permitted in the fire pits provided by The Everett only. Firepits are in various "low-risk" areas about The Everett resort grounds. All fires burning in the firepits must be extinguished by no later than midnight.

The Everett has a small supply of firewood for guest use at no charge however, we cannot guarantee that the wood will be dry so we suggest that guest's either bring a small bundle of firewood from home or it can be purchased at Trig's grocery store in Eagle River as well as other retail locations.

23. DOES THE EVERETT ALLOW FOR THE BURNING OF CANDLES OR INCENSE?

No. The burning of candles or incense is strictly prohibited inside any building upon The Everett property as it presents too great a fire hazard. Guests are permitted to use essential oil diffusers or battery-operated candles.

24. DOES THE EVERETT ENFORCE "QUIET HOURS"?

Yes, "Quiet Hours" at the Everett are from 11:00 p.m. until 8:30 a.m. the following morning. "Quiet Hours" are strictly enforced. The Everett is located in a residential area and therefore, all guests are required to exercise courtesy and respect for The Everett neighbors as well as other Guests.

25. WHAT IS THE EVERETT'S SMOKING POLICY?

Smoking is expressly prohibited inside any building located upon The Everett property which includes, outdoor decks and patios. This policy will be strictly enforced. Violations of this policy are subject to penalty.

Smoking is permitted outdoors but, only in areas that are clearly marked "Designated Smoking Areas". This policy shall be strictly enforced.

Violations of this policy are subject to penalty.

26. WHAT IS THE EVERETT'S POLICY REGARDING FIREWORKS?

Due to the age of the buildings and the density of the wooded areas, fireworks of any kind are expressly prohibited upon The Everett property. This policy shall be strictly enforced.

Violations of this policy are subject to penalty.

27. IS THERE A RESTAURANT AT EVERETT?

Braywood Bay Food Truck is located on The Everett resort property every day during Peak Season. Guests can purchase food at the Food Truck and can enjoy it on The Everett's outdoor terrace or in the Marina Bar or take the food back to your cottage or cabin. The Food Truck operates from 11:00 a.m. until 8:00 p.m. daily during Peak Season.

28. IS THE MARINA BAR OPEN TO THE PUBLIC?

Yes. The Marina Bar operates separately from The Everett resort but, it is located upon The Everett resort property. The Marina Bar is open to all guests staying at The Everett resort and in Summer 2019, the Marina Bar was opened to the public for the first time in 25 years. After 9:00 p.m., no one under the age of 21 is permitted to remain in the bar.

29. IS THE MARINA BAR OPEN ALL YEAR AND WHAT ARE THE HOURS?

The Marina Bar is A 3-Season structure, so the hours of operation are subject to seasonal change.

The Marina Bar owners and management do their best to remain open as late into the fall and as early into the spring seasons as possible which oftentimes requires limited hours. Typical hours are listed below:

(Beginning of May - End of May)	Friday, Saturday & Sunday	11:00 a.m. to Close
(Beginning of June - End of August)	Everyday	11:00a.m. to 11:00 p.m.
(Beginning of September - End of October)	Friday, Saturday & Sunday	11:00 a.m. to Close

To get real-time information on hours, by follow the Marina Bar's Facebook page, call (715) 891-4111 or text 920-639-3590.

Marina Bar policy requires that all patrons be prepared to provide legal and proper photo ID to be served alcohol. Marina Bar policy also requires that after 9:30 p.m., no one under the age of twenty-one (21) shall be permitted to enter or remain in the bar.

30. HOW CAN I FIND ADDITIONAL INFORMATION REGARDING LOCAL RESTARAUNTS, AND PLACES OF INTEREST IN EAGLE RIVER?

Guests can find binder in each vacation rental containing information on local restaurants, attractions, and places of interest. A copy of the Resort Rules & Policies can also be found in the binder. If guest is staying at The Everett at any time other than Peak Season, many businesses have limited hours of operation. Guests should contact all business or going on-line to confirm whether there are any changes in the hours of operation.

Please feel free to contact The Everett with any additional questions at (715) 891-4111 or email us at theeverettresort@gmail.com.